



FINISS Support Team
support@finiss.com

Troubleshooting Guide to test the FINISS Login (Marktetdata for SAP)

21.08.2008

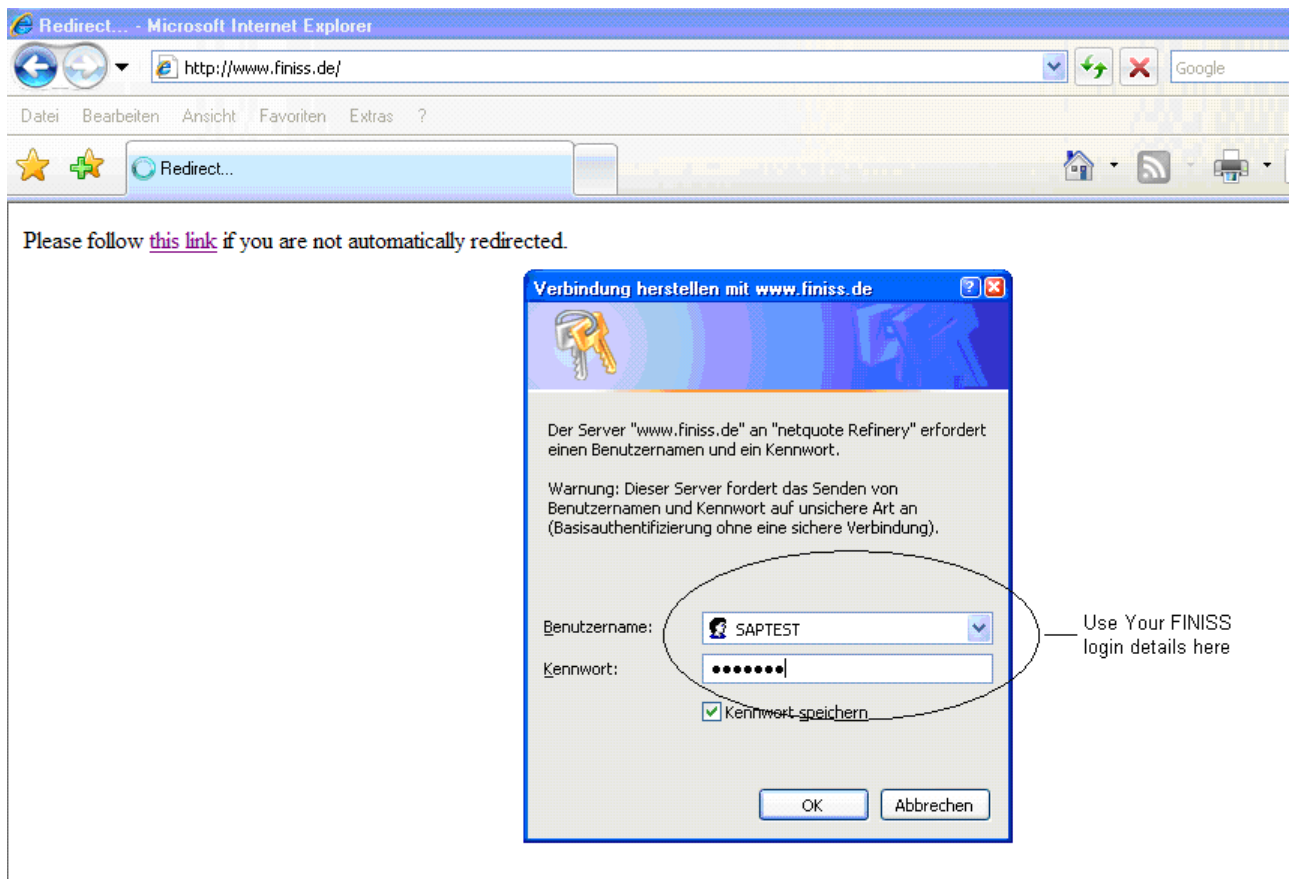
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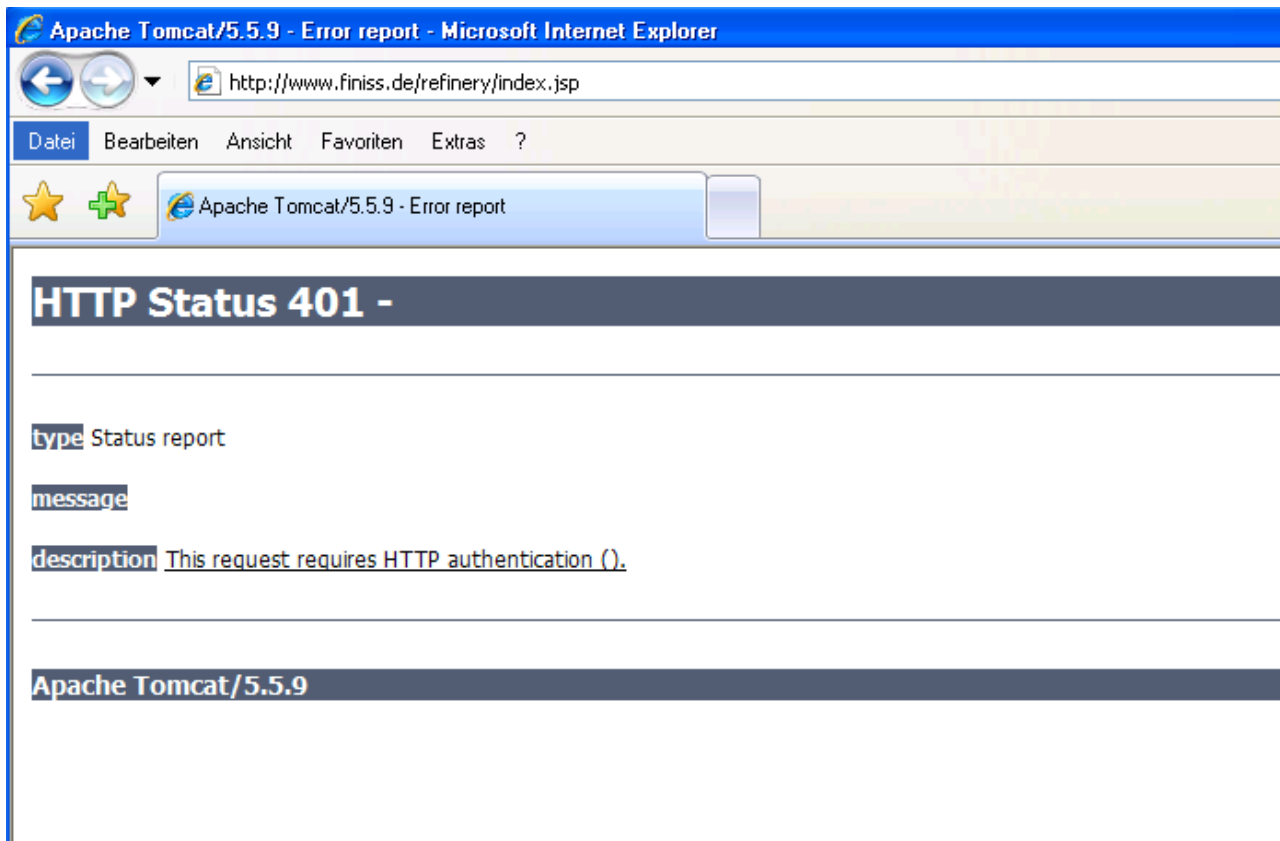
1. Test of the FINISS Account

To test the FINISS Account You can use any Internet Browser (Explorer, Firefox, e.g.)

Open a browser and request <http://www.finiss.de> ein. Use the login details You got from FINISS.

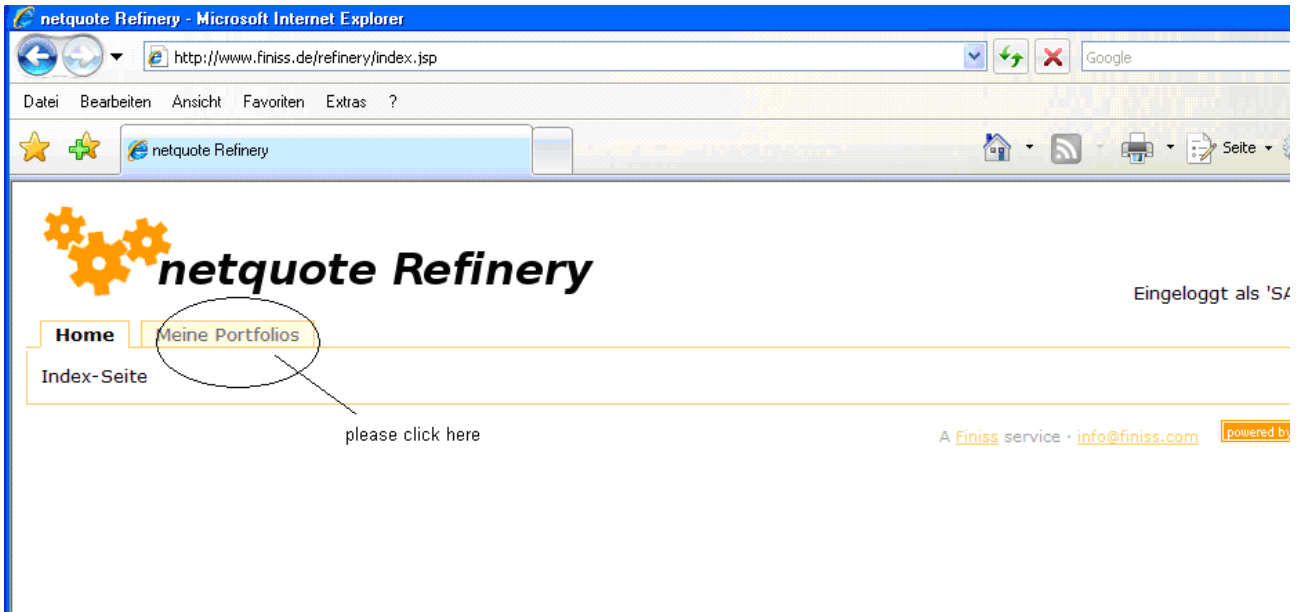


If You are using wrong login details, You will get the following error::

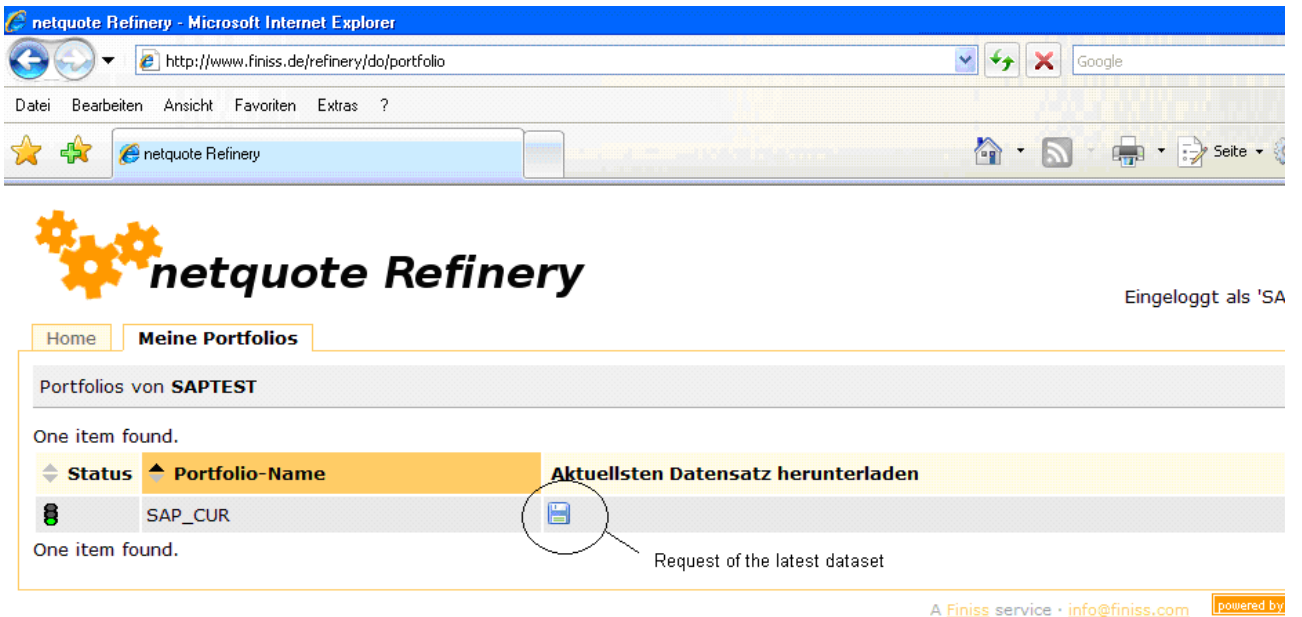


In this case, please contact the FINISS Support Team via Email under: support@finiss.com

With correct login details You will get the following screen:



Under „Meine Portfolios“ You will find all portfolios created for Your account. Use the Floppy Disk to see the latest dataset:



This dataset looks like this::

TRIL.L	IDN_SELECTFEED TRDPRC_1
TRIL.L	IDN_SELECTFEED BID
TRIL.L	IDN_SELECTFEED ASK
TRIL.L	IDN_SELECTFEED HST_CLOSE
TRIL.L	IDN_SELECTFEED MID
EURIBOR3MD=	IDN_SELECTFEED TRDPRC_1
EURIBOR3MD=	IDN_SELECTFEED BID
EURIBOR3MD=	IDN_SELECTFEED MID
TWD=	IDN_SELECTFEED TRDPRC_1
TWD=	IDN_SELECTFEED BID
TWD=	IDN_SELECTFEED ASK
TWD=	IDN_SELECTFEED MID
EURDKKREF=	IDN_SELECTFEED TRDPRC_1
EURDKKREF=	IDN_SELECTFEED BID
EURDKKREF=	IDN_SELECTFEED MID

 Hand-drawn annotations include circles around 'EURDKKREF=' and 'IDN_SELECTFEED MID' in the table. A line connects 'EURDKKREF=' to the label 'Instrument name'. Another line connects 'IDN_SELECTFEED MID' to the label 'Data Source'. A third line connects 'IDN_SELECTFEED MID' to the label 'Property'.

Scroll to the right to see the date, time and value:

20080822143011+1450.00000	GBP
20080822143011+1451.00000	GBP
20080822143011+1452.00000	GBP
20080822143011+1430.00000	GBP
20080822143011+1451.50000	GBP
20080822143011+4.96400	GBP
20080822143011+4.96400	GBP
20080822143011+4.96400	GBP
20080822143011+31.37000	GBP
20080822143011+31.37000	GBP
20080822143011+31.38000	GBP
20080822143011+31.37500	GBP
20080822143011+7.45990	GBP
20080822143011+7.45990	GBP
20080822143011+7.45990	GBP

 Hand-drawn annotations include circles around '7.45990', '20080822143011', and 'GBP' in the table. Lines connect these circled elements to labels: 'Date' for '20080822143011', 'Time' for '143011', 'Value' for '7.45990', and 'Currency Code (optional)' for 'GBP'.

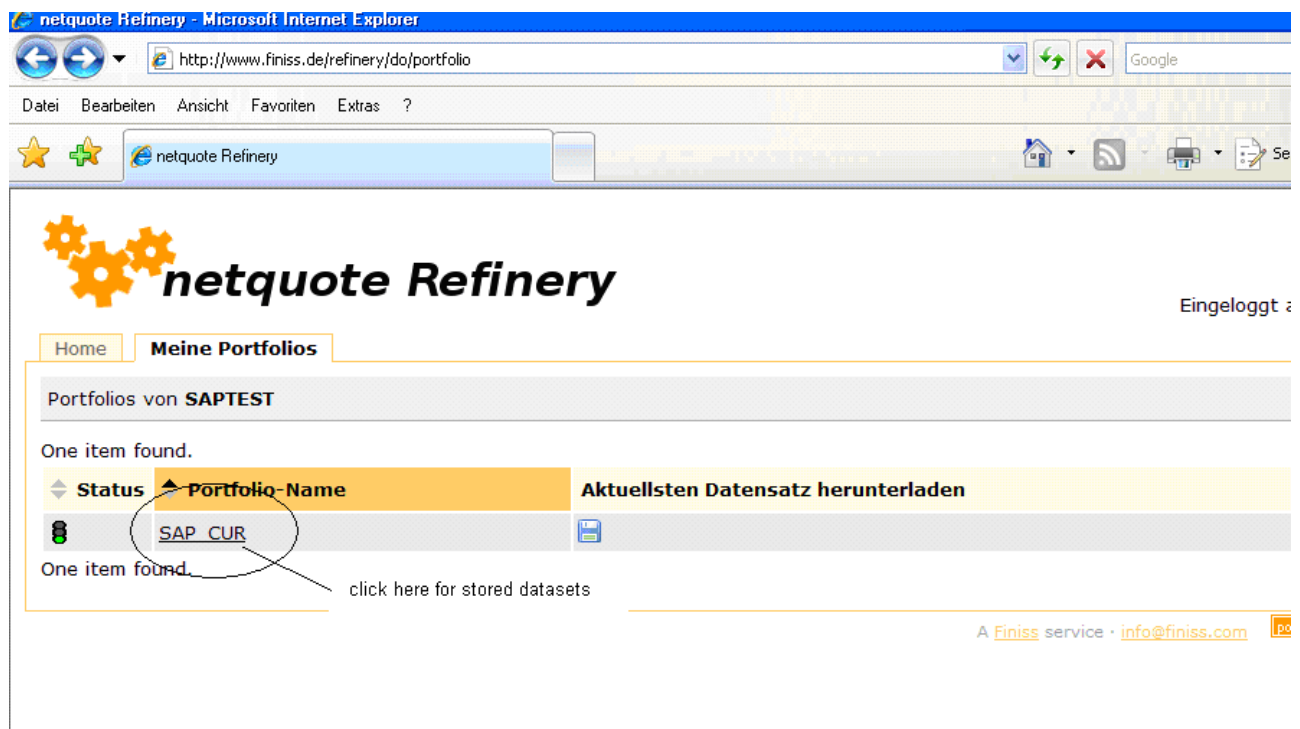
The date and time is from the last update. If these dates are too old (not last trading day) You should contact the FINISS Support Team (support@finiss.com).

The check of the FINISS account is now finished! If You still have problems with the SAP TBD4 request, please check the settings and test tools in the SAP Customizing Guides.

2. Request of stored Datasets

Every dataset, which is generated on the FINISS server is stored in a database and can be downloaded with an own URL. If You missed an upload (SAP upgrade, internet problems etc.) You can use this feature to load any historical dataset.

Go to: „Meine Portfolios“ and click on the portfolio name::



The screenshot shows a Microsoft Internet Explorer browser window displaying the netquote Refinery website. The address bar shows the URL <http://www.finiss.de/refinery/do/portfolio>. The page title is "netquote Refinery". The user is logged in, as indicated by "Eingelogg" in the top right corner. The navigation menu includes "Home" and "Meine Portfolios". The main content area shows "Portfolios von SAPTEST" and "One item found." Below this is a table with the following structure:

Status	Portfolio-Name	Aktuellsten Datensatz herunterladen
	SAP_CUR	

Below the table, it says "One item found." and there is a callout box with the text "click here for stored datasets" pointing to the "SAP_CUR" entry. The footer of the page contains the text "A Finiss service • info@finiss.com".

You get an unsorted list of all generated datasets, to sort the list click „Zeit“ twice:.

netquote Refinery - Microsoft Internet Explorer

http://www.finiss.de/refinery/do/portfolio/view?portfolioId=3550

netquote Refinery

Eingelogg als 'S

Home **Meine Portfolios** Number of historical datasets

Portfolios von **SAPTEST** > SAP_CUR

743 items found, displaying 1 to 10. [First/Prev] 1, 2, 3, 4, 5, 6, 7, 8 [Ne

Zeit — click here twice to sort the list

2006-03-15 12:05:03.486
2005-12-12 12:05:06.946 — Date and time of this dataset
2006-06-19 12:05:02.572
2006-11-03 12:05:01.496
<u>2008-05-06 14:50:02.409</u>
2006-01-31 12:05:03.513
2008-06-24 14:50:02.078
2006-01-19 12:05:03.182

A click on the Date and time field gives You the corresponding dataset

http://www.finiss.de/refinery/do/portfolio/download?portfolioDataId=305873 - Microsoft Internet Explorer

http://www.finiss.de/refinery/do/portfolio/download?portfolioDataId=305873

Unique URL for this dataset

TRIL.L	IDN_SELECTFEED TRDPRC_1	20080731143012+1363.00000	GBp
TRIL.L	IDN_SELECTFEED BID	20080731143012+1360.00000	GBp
TRIL.L	IDN_SELECTFEED ASK	20080731143012+1363.00000	GBp
TRIL.L	IDN_SELECTFEED HST_CLOSE	20080730143012+1373.00000	GBp
TRIL.L	IDN_SELECTFEED MID	20080731143012+1361.50000	GBp
EURIBOR3MD=	IDN_SELECTFEED TRDPRC_1	20080731143012+4.96800	
EURIBOR3MD=	IDN_SELECTFEED BID	20080731143012+4.96800	
EURIBOR3MD=	IDN_SELECTFEED MID	20080731143012+4.96800	
TWD=	IDN_SELECTFEED TRDPRC_1	20080731143012+30.63000	
TWD=	IDN_SELECTFEED BID	20080731143012+30.63000	
TWD=	IDN_SELECTFEED ASK	20080731143012+30.63200	
TWD=	IDN_SELECTFEED MID	20080731143012+30.63100	
EURDKKREF=	IDN_SELECTFEED TRDPRC_1	20080731143012+7.46130	
EURDKKREF=	IDN_SELECTFEED BID	20080731143012+7.46130	
EURDKKREF=	IDN_SELECTFEED MID	20080731143012+7.46130	

Date and time of the dataset

If You have any further questions, please contact the FINISS Support Team under support@finiss.com.